



Children Today Car Raffle Terms & Conditions

1. Children Today is registered and licensed with Cheshire West & Chester and has the following license number to run its lotteries: **00802/LOTTO** under the Gambling Act 2005. Children Today is a Registered Charity, Number 1137436, a company limited by guarantee registered in England: 7309125.
2. The Car Raffle promoter is P. Hanford of Children Today and the draw will be administered in-house at the charity's Head Office: Unit 17B, Telford Court, Chestergates Business Park, Chester CH1 6LT Telephone: 01244 335622.
3. Entering the Car Raffle does not mean you are entered into any other lottery / raffle run by Children Today.
4. To purchase tickets and enter the Car Raffle you must be aged 16 years and over and resident in the UK. If it is found that tickets have been purchased by a child or for a child under 16, these will be forfeited. Due to Gambling Commission regulations this raffle is only open to residents of Great Britain and not residents of Northern Ireland, The Channel Islands or the Isle of Man.
5. Each ticket costs £1 and payment for tickets with the completed counterfoils must be received by Children Today by **5pm on 28th February 2018. Online entries will close at 12pm on 16th March 2018.** Payments received after this date may be taken as a donation and may not be included in the draw. Only tickets for which full payment has been received either in the form of cash or cleared funds at the closing date are eligible to win the prize.
6. An application for raffle tickets may be declined for any reason at the discretion of the charity.
7. Employees of Children Today **and their immediate family** are not permitted to enter.
8. Supporters and raffle participants may request unlimited tickets but this would be at the charity's discretion.
9. If a ticket stub is illegible or does not contain a valid name and contact telephone number details, it will not be entered into the draw and will be treated as a general donation to the charity.
10. Entry into the draw will constitute acceptance of these terms and conditions.
11. Online tickets can only be bought in multiples of five tickets (with a minimum purchase of five tickets), ticket numbers will be sent by email to the payee – no hard copies of tickets will be sent out in order to keep postage costs down.
12. For online ticket sales, ticket numbers will be sent to the purchaser within 10 working days.

Draw

The draw will take place on 29th March 2018 at the charity's Head Office (at the above address) and will be run by officials of the charity. The results of the draw are recorded.

There is an extra draw for people who sell twenty tickets or more to win £100 of Marks and Spencer vouchers. This draw will take place at the same time as the above draw and only fully completed / legible entry forms will be included within the draw.

If buying tickets online, only entries that have paid for twenty tickets in one transaction (by selecting the £20 box) will be entered into the additional draw to win the Marks and Spencer vouchers.



Prize

Prizes are as advertised on Children Today's website (www.childrentoday.org.uk) and your raffle ticket.

The person named on the raffle ticket stub will be the only person entitled to the prize. The prize is a new car as described on the raffle tickets, with thanks to support from Lookers. The insurance, maintenance and running costs of the car will be the responsibility of the winner from the time of collection of the car. Should the winner of the car be under the age of 17 and wish to claim their prize, the car must be registered to a person 17 years or over, who holds a full or provisional driving license.

The second prize of the holiday home is for a one week stay at a 3 bedroom holiday home in Looe, all details will be sent to the winner after the draw. The holiday requires a £500 returnable deposit and is to be taken between 1st September-8th December 2018 or 1st January-23rd March 2019, subject to available dates. Prizes are all non-transferable and non-negotiable.

Winners

Winners will be notified by telephone by Children Today staff within one week of the result. The winner's name will be published on the Children Today website. If no telephone number is provided the winner will be informed by post.

If the charity is subsequently informed that the prize winner is deceased, any prize won will only be reissued to the deceased's personal representatives (supporting documentation will be required).

If a prize winner is not able to be contacted within a reasonable time (maximum 4 weeks), another ticket number will be drawn.

Lists of the winners are available by post on receipt of an S.A.E.

Liability

The charity cannot accept liability for:

- Any payments, raffle tickets, stubs, communications which are lost, stolen or delayed in the post.
- Entries from which the entrant cannot be identified.
- Any delay in payments through the banking system.
- Any event beyond the reasonable control of the charity.

Player's Responsibility

It is your responsibility to ensure the telephone details the charity has confirmed with you are correct and to inform the charity of any errors by contacting the office.



It is your responsibility to inform the Children Today office of any change of name or telephone number.

Data Protection

The charity does not pass on or sell any details it holds on its supporters to any third party. Data that is collected from you is used to process your entry to the charity car raffle.

Please be assured that we will not share or sell your data.

Complaints

If you wish to make a complaint regarding the car raffle then please contact us:

By telephone: 01244 335622

In writing:

- Email: info@childrentoday.org.uk
- Website: the 'contact us' area of the website.
- Post: Our office address as given above.

If the issue cannot be resolved internally by the charity, the issue will be referred to IBAS (Independent Betting and Adjudication Service) <http://www.ibas-uk.com>.

Social Responsibility

It is Children Today's policy to maintain full compliance with the provisions of the Gambling Act 2005, as they apply to this raffle. The Act requires that operators implement measures to protect the vulnerable.

Children Today is committed to informing potential raffle participants in a way that is clear and not misleading, allowing them to make an informed decision on whether to purchase a ticket.

Although it is recognised that taking part in lotteries and raffles run by the charity is seen more as a means of supporting the charity rather than a way of making money, Children Today is committed to operating these activities in a socially responsible manner including the protection of vulnerable groups. These include the under age, the elderly, the blind and partially sighted as well as excessive or problem gamblers.

If you would like to view our Gambling Policy then please visit <http://www.childrentoday.org.uk/wordpressbuild/wp-content/uploads/2017/09/ChildrenTodayGamblingPolicysep17.pdf>

Self Exclusion

If you have a gambling exclusion form in place, please inform our office. You will not be able to participate in the charity's car raffle.



A printed version of the rules are available on request.

If you have a problem with, or you have concerns with, gambling please visit GamCare www.gamcare.org.uk, or contact the Gamcare National Helpline on 0808 8020 133.

Further support can also be found at www.gambleaware.co.uk and www.gamblingcommission.gov.uk

The charity reserves the right to amend or modify these terms and conditions and will publish any amendments not less than 28 days in advance of the new amendment being implemented on the charity's website.

The promoter's decision is final regarding any issue with the Car Raffle.